

## What is *homeenergy+*

Home Energy Plus (HE+) includes the Wisconsin Home Energy Assistance Program (WHEAP), Weatherization Assistance Program, and HE+ Program Services. WHEAP provides assistance for heating costs, electric costs, and energy crisis situations. Weatherization helps renters and homeowners reduce their energy consumption. The HE+ Program Services provides services to eligible homeowners and some renters to repair or replace their heating systems, leaky or non-working water heaters, leaky fixtures, toilets, and piping. Operating with federal and state funding, the programs provide energy assistance payments to over 200,000 households and weatherization services to over 6,000 households in Wisconsin each year.

### Who is eligible?

Your household may be eligible for the Wisconsin Home Energy Assistance Program (WHEAP), Weatherization Assistance Program, and the HE+ Program Services based on a number of factors. If your household gross income (before taxes and other deductions) is less than the amount shown on the chart below, you may be eligible. You can apply at your local WHEAP agency, online, or by phone.

Household Size	ONE Month	Annual Income
1	\$3,061.08	\$36,733
2	\$4,002.92	\$48,035
3	\$4,944.83	\$59,338
4	\$5,886.75	\$70,641
5	\$6,828.58	\$81,943
6	\$7,770.50	\$93,246
7	\$7,947.08	\$95,365
8	\$8,123.67	\$97,484

The HE+ Program uses a previous one month gross income test which is annualized to determine program income eligibility. Income for people who are self-employed, farmers, or seasonal workers is based on federal income tax forms for the previous year.

### What is the Wisconsin Home Energy Assistance Program and how does it work?

WHEAP assistance is a one-time payment during the heating season (October 1-May 15). The funding pays a portion of energy costs, but it is not intended to cover the entire energy costs of a residence. The amount of the energy assistance benefit depends on a variety of factors, including the household's size, income, and energy costs. In most cases, the energy assistance benefit is paid directly to the household's energy supplier.

### What types of energy bills are eligible for assistance?

Homes heated with wood, propane, natural gas, electricity, or fuel oil can receive energy assistance. Your household may also be eligible to receive a payment for your non-heating electric costs through funding provided by Wisconsin's Public Benefits Program.

### If you currently do not have heat or may be disconnected

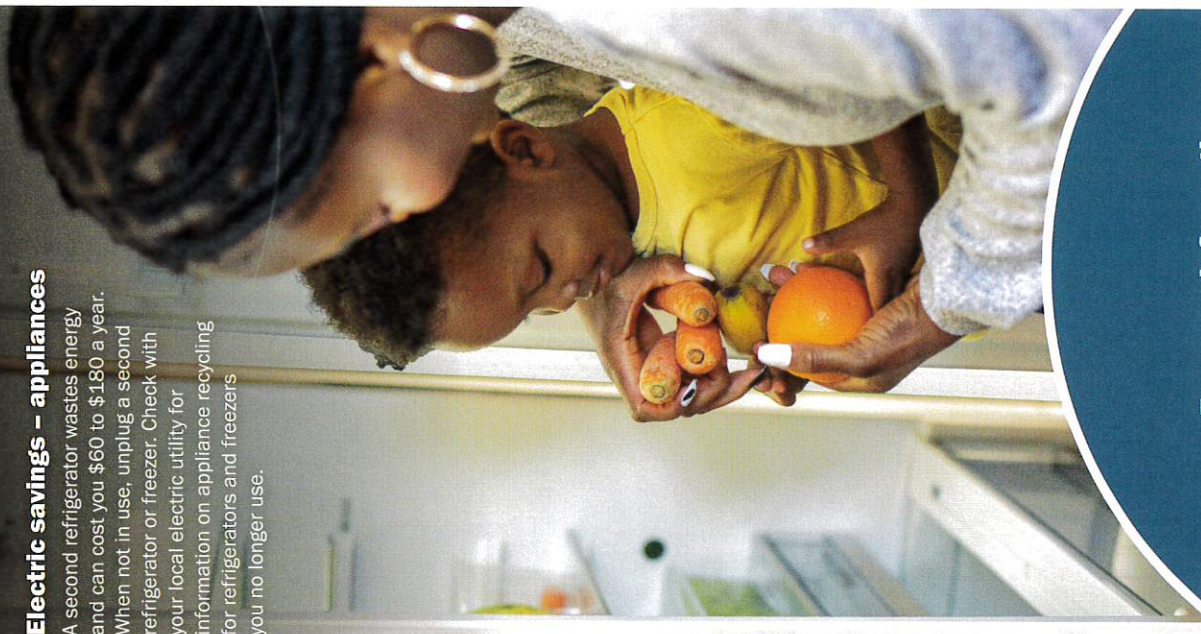
Crisis assistance may be available if you have no heat, have received a disconnect notice, or are nearly out of fuel and are unable to purchase more. WHEAP agencies provide a 24-hour crisis phone number to help with emergencies after business hours. Non-emergency assistance may include information on how to reduce energy costs, counseling on budgeting and money management, and payments to an energy provider.

### HE+ Program Services repair and replacement

HE+ HVAC Program Services can assist eligible Wisconsin households when their primary heating system no longer provides heat is inoperable or becomes unsafe. The program can pay for repairs or, in some situations, a total replacement of a non-operating system. HE+ Water Conservation provides assistance to eligible Wisconsin households with the repair or replacement of leaky or non-working water heaters, leaky fixtures, toilets, and/or piping. Call your local WHEAP agency or the statewide Customer Care Center immediately if you are experiencing a no-heat situation.

### Electric savings – appliances

A second refrigerator wastes energy and can cost you \$60 to \$180 a year. When not in use, unplug a second refrigerator or freezer. Check with your local electric utility for information on appliance recycling for refrigerators and freezers you no longer use.



**For more information or to complete a phone application call toll free 1-866-HEATWIS (432-8947) or visit <https://energyandhousing.wi.gov/>.**

**Apply online for WHEAP benefits at <https://energybenefit.wi.gov/>.**

Program services are available without regard to race, color, gender or gender identity, sexuality, age, religion, national origin, or mental or physical disability.

To complete a phone application, call your local agency or call our statewide Customer Care Center at **1-800-506-5596**.



### **Clothes dryer maintenance**

Clean your clothes dryer's lint trap after each load. In addition, check and clear the dryer vents on the outside of your house twice a year. Performing these simple tasks allows air to circulate freely through your clothes, reducing drying time and fire risk.



### **Weatherization Assistance Program**

The Weatherization Assistance Program helps homeowners and renters reduce energy costs while increasing comfort in their homes. Weatherization improvements may also make your home environment healthier and safer. Improvements are installed by the local weatherization agency in your area.

If your residence qualifies for weatherization services, you may receive one or more of the following energy efficiency measures:

#### ▶ **Insulation**

Adding insulation to the attic, walls, and crawlspace helps reduce energy use and increase comfort.

#### ▶ **Sealing Air Leaks**

Sealing air leaks reduces cold drafts caused by gaps or cracks in the home's structure and may improve indoor air quality.

#### ▶ **Heating System Update**

Repairing or replacing an inefficient furnace or boiler will save energy and money.

#### ▶ **Energy-Saving Products**

Installing water-saving faucet aerators and shower heads and ENERGY STAR® LED bulbs will reduce your energy needs. Replacing an old refrigerator or freezer with a new ENERGY STAR qualified model will also save energy.

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### **For More Information**

or to complete a phone application  
call toll free 1-866-HEATWIS (432-8947)  
or visit <https://energyandhousing.wi.gov/>



### **Other Energy Resources**

#### **KEEP WISCONSIN WARM/COOL FUND**

1-800-891-9276  
[www.kwwf.org](http://www.kwwf.org)

#### **HEAT FOR HEROES**

1-800-891-9276  
[www.heat4heroes.org](http://www.heat4heroes.org)

#### **FOCUS ON ENERGY**

1-800-762-7077  
[www.focusonenergy.com](http://www.focusonenergy.com)



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**homeenergy+**

**We're here  
for YOU**



*"It is very hard to ask for help when you can't provide for your family. You made me feel that things were going to be okay. I thank you with all my heart."*

Recipient of Energy Assistance and Weatherization Assistance

Energy & Weatherization Assistance **2024-2025**